

**Social Media Agency-wise Data (15th Oct 2021 - 05th Nov 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	516	429	(83%)	87	(17%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	30	(65%)	16	(35%)
4	DDA	257	91	(35%)	166	(65%)
5	Irrigation & Flood Control deptt	96	67	(70%)	29	(30%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	624	173	(28%)	451	(72%)
8	Delhi Trpt Dept	163	162	(99%)	1	(1%)
9	DPCC	90	49	(54%)	41	(46%)
10	EDMC	370	34	(9%)	336	(91%)
11	North DMC	951	63	(7%)	888	(93%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1306	267	(20%)	1039	(80%)
14	Delhi Traffic Police	548	490	(89%)	58	(11%)
15	RO_Ghaziabad	169	127	(75%)	42	(25%)
16	MC_Ghaziabad	321	65	(20%)	256	(80%)
17	RO_GrNoida	109	107	(98%)	2	(2%)
18	Greater Noida Authority	300	157	(52%)	143	(48%)
19	RO_Noida	137	92	(67%)	45	(33%)
20	Noida Authority	1700	977	(57%)	723	(43%)
21	GMDA	104	25	(24%)	79	(76%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	294	71	(24%)	223	(76%)
24	Mun Corp Gurugram	1436	596	(42%)	840	(58%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabgarh	9	4	(44%)	5	(56%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	78	5	(6%)	73	(94%)
	<b>Total</b>	<b>9766</b>	<b>4149</b>	<b>(42%)</b>	<b>5617</b>	<b>(58%)</b>