

**Social Media Agency-wise Data (15th Oct 2021 - 29th Oct 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	518	412	(80%)	106	(20%)
2	DSIIDC	16	8	(50%)	8	(50%)
3	DMRC	46	30	(65%)	16	(35%)
4	DDA	256	90	(35%)	166	(65%)
5	Irrigation & Flood Control deptt	96	66	(69%)	30	(31%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	621	172	(28%)	449	(72%)
8	Delhi Trpt Dept	163	162	(99%)	1	(1%)
9	DPCC	89	49	(55%)	40	(45%)
10	EDMC	369	32	(9%)	337	(91%)
11	North DMC	947	62	(7%)	885	(93%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1302	266	(20%)	1036	(80%)
14	Delhi Traffic Police	546	454	(83%)	92	(17%)
15	RO_Ghaziabad	169	127	(75%)	42	(25%)
16	MC_Ghaziabad	317	65	(21%)	252	(79%)
17	RO_GrNoida	110	105	(95%)	5	(5%)
18	Greater Noida Authority	297	154	(52%)	143	(48%)
19	RO_Noida	137	91	(66%)	46	(34%)
20	Noida Authority	1691	911	(54%)	780	(46%)
21	GMDA	103	25	(24%)	78	(76%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	294	71	(24%)	223	(76%)
24	Mun Corp Gurugram	1418	586	(41%)	832	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabgarh	9	4	(44%)	5	(56%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	76	5	(7%)	73	(96%)
	<b>Total</b>	<b>9718</b>	<b>4007</b>	<b>(41%)</b>	<b>5711</b>	<b>(59%)</b>