

**Social Media Agency-wise Data (15th Oct 2021 - 25th Oct 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	521	405	(78%)	116	(22%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	46	27	(59%)	19	(41%)
4	DDA	262	90	(34%)	172	(66%)
5	Irrigation & Flood Control deptt	98	66	(67%)	32	(33%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	618	170	(28%)	448	(72%)
8	Delhi Trpt Dept	163	161	(99%)	2	(1%)
9	DPCC	89	49	(55%)	40	(45%)
10	EDMC	369	32	(9%)	337	(91%)
11	North DMC	940	61	(6%)	879	(94%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1294	264	(20%)	1030	(80%)
14	Delhi Traffic Police	546	450	(82%)	96	(18%)
15	RO_Ghaziabad	167	127	(76%)	40	(24%)
16	MC_Ghaziabad	316	64	(20%)	252	(80%)
17	RO_GrNoida	110	104	(95%)	6	(5%)
18	Greater Noida Authority	293	153	(52%)	140	(48%)
19	RO_Noida	137	91	(66%)	46	(34%)
20	Noida Authority	1685	883	(52%)	802	(48%)
21	GMDA	103	25	(24%)	78	(76%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	294	71	(24%)	223	(76%)
24	Mun Corp Gurugram	1404	580	(41%)	824	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabgarh	9	4	(44%)	5	(56%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	76	5	(7%)	71	(93%)
	<b>Total</b>	<b>9680</b>	<b>3950</b>	<b>(41%)</b>	<b>5730</b>	<b>(59%)</b>