

**Social Media Agency-wise Data (15th Oct 2021 - 15th Oct 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
	PWD	521	387	(74%)	134	(26%)
2	DSIIDC	15	8	(53%)	7	(47%)
3	DMRC	50	26	(52%)	24	(48%)
4	DDA	261	90	(34%)	171	(66%)
5	Irrigation & Flood Control deptt	100	65	(65%)	35	(35%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	611	166	(27%)	445	(73%)
8	Delhi Trpt Dept	160	159	(99%)	1	(1%)
9	DPCC	89	48	(54%)	41	(46%)
10	EDMC	366	28	(8%)	338	(92%)
11	North DMC	928	58	(6%)	870	(94%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1279	253	(20%)	1026	(80%)
14	Delhi Traffic Police	545	450	(83%)	95	(17%)
15	RO_Ghaziabad	166	127	(77%)	39	(23%)
16	MC_Ghaziabad	314	63	(20%)	251	(80%)
17	RO_GrNoida	110	96	(87%)	14	(13%)
18	Greater Noida Authority	291	149	(51%)	142	(49%)
19	RO_Noida	136	91	(67%)	45	(33%)
20	Noida Authority	1668	822	(49%)	846	(51%)
21	GMDA	103	23	(22%)	80	(78%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	292	69	(24%)	223	(76%)
24	Mun Corp Gurugram	1389	576	(41%)	813	(59%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	74	5	(7%)	69	(93%)
	<b>Total</b>	<b>9602</b>	<b>3823</b>	<b>(40%)</b>	<b>5779</b>	<b>(60%)</b>