

**Social Media Agency-wise Data (15th Oct 2021 - 9th Oct 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
	PWD	518	381	(74%)	137	(26%)
2	DSIIDC	15	8	(53%)	7	(47%)
3	DMRC	55	25	(45%)	30	(55%)
4	DDA	261	90	(34%)	171	(66%)
5	Irrigation & Flood Control deptt	100	65	(65%)	35	(35%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	605	166	(27%)	439	(73%)
8	Delhi Trpt Dept	160	157	(98%)	3	(2%)
9	DPCC	89	48	(54%)	41	(46%)
10	EDMC	364	28	(8%)	336	(92%)
11	North DMC	920	58	(6%)	862	(94%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1275	253	(20%)	1022	(80%)
14	Delhi Traffic Police	542	450	(83%)	92	(17%)
15	RO_Ghaziabad	163	127	(78%)	36	(22%)
16	MC_Ghaziabad	312	63	(20%)	249	(80%)
17	RO_GrNoida	110	96	(87%)	14	(13%)
18	Greater Noida Authority	281	149	(53%)	132	(47%)
19	RO_Noida	134	91	(68%)	43	(32%)
20	Noida Authority	1651	811	(49%)	840	(51%)
21	GMDA	102	23	(23%)	79	(77%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	291	69	(24%)	222	(76%)
24	Mun Corp Gurugram	1376	572	(42%)	804	(58%)
25	HSPCBS Gurugram	30	23	(77%)	7	(23%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	69	5	(7%)	64	(93%)
	<b>Total</b>	<b>9527</b>	<b>3799</b>	<b>(40%)</b>	<b>5728</b>	<b>(60%)</b>