

Social Media Agency-wise Data (15th Oct 2021 - 5th Oct 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| | PWD | 517 | 381 | (74%) | 136 | (26%) |
| 2 | DSIIDC | 15 | 8 | (53%) | 7 | (47%) |
| 3 | DMRC | 55 | 25 | (45%) | 30 | (55%) |
| 4 | DDA | 259 | 90 | (35%) | 169 | (65%) |
| 5 | Irrigation & Flood Control deptt | 100 | 65 | (65%) | 35 | (35%) |
| 6 | DCB | 1 | 0 | (0%) | 1 | (100%) |
| 7 | Delhi Jal Board | 598 | 166 | (28%) | 432 | (72%) |
| 8 | Delhi Trpt Dept | 158 | 156 | (99%) | 2 | (1%) |
| 9 | DPCC | 89 | 48 | (54%) | 41 | (46%) |
| 10 | EDMC | 364 | 28 | (8%) | 336 | (92%) |
| 11 | North DMC | 915 | 58 | (6%) | 857 | (94%) |
| 12 | NEW DELHI DMC | 8 | 1 | (13%) | 7 | (88%) |
| 13 | SDMC | 1268 | 253 | (20%) | 1015 | (80%) |
| 14 | Delhi Traffic Police | 538 | 449 | (83%) | 89 | (17%) |
| 15 | RO_Ghaziabad | 163 | 127 | (78%) | 36 | (22%) |
| 16 | MC_Ghaziabad | 310 | 63 | (20%) | 247 | (80%) |
| 17 | RO_GrNoida | 109 | 95 | (87%) | 14 | (13%) |
| 18 | Greater Noida Authority | 278 | 149 | (54%) | 129 | (46%) |
| 19 | RO_Noida | 134 | 90 | (67%) | 44 | (33%) |
| 20 | Noida Authority | 1635 | 809 | (49%) | 826 | (51%) |
| 21 | GMDA | 102 | 23 | (23%) | 79 | (77%) |
| 22 | RO Faridabad | 46 | 8 | (17%) | 38 | (83%) |
| 23 | MC_Faridabad | 288 | 69 | (24%) | 219 | (76%) |
| 24 | Mun Corp Gurugram | 1369 | 572 | (42%) | 797 | (58%) |
| 25 | HSPCBS Gurugram | 30 | 23 | (77%) | 7 | (23%) |
| 26 | HSPCBN Gurugram | 27 | 27 | (100%) | 0 | (0%) |
| 27 | Ballabgarh | 8 | 4 | (50%) | 4 | (50%) |
| 28 | RSPCB | 14 | 1 | (7%) | 13 | (93%) |
| 29 | NHAI | 68 | 5 | (7%) | 63 | (93%) |
| | Total | 9466 | 3793 | (40%) | 5673 | (60%) |