

**Social Media Agency-wise Data (15th Oct 2021 - 3rd Oct 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
	PWD	515	379	(74%)	136	(26%)
2	DSIIDC	15	8	(53%)	7	(47%)
3	DMRC	55	25	(45%)	30	(55%)
4	DDA	259	90	(35%)	169	(65%)
5	Irrigation & Flood Control deptt	100	65	(65%)	35	(35%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	598	166	(28%)	432	(72%)
8	Delhi Trpt Dept	158	156	(99%)	2	(1%)
9	DPCC	89	48	(54%)	41	(46%)
10	EDMC	364	28	(8%)	336	(92%)
11	North DMC	913	58	(6%)	855	(94%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1266	253	(20%)	1013	(80%)
14	Delhi Traffic Police	536	449	(84%)	87	(16%)
15	RO_Ghaziabad	162	127	(78%)	35	(22%)
16	MC_Ghaziabad	308	63	(20%)	245	(80%)
17	RO_GrNoida	109	95	(87%)	14	(13%)
18	Greater Noida Authority	277	149	(54%)	128	(46%)
19	RO_Noida	133	90	(68%)	43	(32%)
20	Noida Authority	1635	807	(49%)	828	(51%)
21	GMDA	102	23	(23%)	79	(77%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	287	69	(24%)	218	(76%)
24	Mun Corp Gurugram	1358	572	(42%)	786	(58%)
25	HSPCBS Gurugram	30	16	(53%)	14	(47%)
26	HSPCBN Gurugram	27	27	(100%)	0	(0%)
27	Ballabgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	68	5	(7%)	63	(93%)
	<b>Total</b>	<b>9441</b>	<b>3782</b>	<b>(40%)</b>	<b>5659</b>	<b>(60%)</b>