

**Social Media Agency-wise Data (15th Oct 2021 - 19th Sept 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
	PWD	505	374	(74%)	131	(26%)
2	DSIIDC	15	8	(53%)	7	(47%)
3	DMRC	54	25	(46%)	29	(54%)
4	DDA	257	90	(35%)	167	(65%)
5	Irrigation & Flood Control deptt	101	64	(63%)	37	(37%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	583	166	(28%)	417	(72%)
8	Delhi Trpt Dept	155	154	(99%)	1	(1%)
9	DPCC	87	48	(55%)	39	(45%)
10	EDMC	351	28	(8%)	323	(92%)
11	North DMC	900	58	(6%)	842	(94%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1241	253	(20%)	988	(80%)
14	Delhi Traffic Police	530	449	(85%)	81	(15%)
15	RO_Ghaziabad	159	127	(80%)	32	(20%)
16	MC_Ghaziabad	306	63	(21%)	243	(79%)
17	RO_GrNoida	109	95	(87%)	14	(13%)
18	Greater Noida Authority	272	149	(55%)	123	(45%)
19	RO_Noida	131	90	(69%)	41	(31%)
20	Noida Authority	1604	803	(50%)	801	(50%)
21	GMDA	101	23	(23%)	78	(77%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	284	69	(24%)	215	(76%)
24	Mun Corp Gurugram	1335	572	(43%)	763	(57%)
25	HSPCBS Gurugram	30	15	(50%)	15	(50%)
26	HSPCBN Gurugram	27	26	(96%)	1	(4%)
27	Ballabgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	62	5	(8%)	57	(92%)
	<b>Total</b>	<b>9276</b>	<b>3768</b>	<b>(41%)</b>	<b>5508</b>	<b>(59%)</b>