

**Social Media Agency-wise Data (15th Oct 2021 - 12th Sept 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
	PWD	496	373	(75%)	123	(25%)
2	DSIIDC	15	8	(53%)	7	(47%)
3	DMRC	54	25	(46%)	29	(54%)
4	DDA	256	90	(35%)	166	(65%)
5	Irrigation & Flood Control deptt	99	64	(65%)	35	(35%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	578	165	(29%)	413	(71%)
8	Delhi Trpt Dept	154	151	(98%)	3	(2%)
9	DPCC	87	48	(55%)	39	(45%)
10	EDMC	342	28	(8%)	314	(92%)
11	North DMC	893	58	(6%)	835	(94%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1233	253	(21%)	980	(79%)
14	Delhi Traffic Police	525	448	(85%)	77	(15%)
15	RO_Ghaziabad	157	127	(81%)	30	(19%)
16	MC_Ghaziabad	305	63	(21%)	242	(79%)
17	RO_GrNoida	105	94	(90%)	11	(10%)
18	Greater Noida Authority	272	149	(55%)	123	(45%)
19	RO_Noida	131	90	(69%)	41	(31%)
20	Noida Authority	1589	802	(50%)	787	(50%)
21	GMDA	101	23	(23%)	78	(77%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	282	69	(24%)	213	(76%)
24	Mun Corp Gurugram	1328	572	(43%)	756	(57%)
25	HSPCBS Gurugram	29	15	(52%)	14	(48%)
26	HSPCBN Gurugram	27	26	(96%)	1	(4%)
27	Ballabhgarh	8	4	(50%)	4	(50%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	62	5	(8%)	57	(92%)
	<b>Total</b>	<b>9197</b>	<b>3760</b>	<b>(41%)</b>	<b>5437</b>	<b>(59%)</b>