

**Social Media Agency-wise Data (15th Oct 2021 - 28th Aug 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
	PWD	489	365	(75%)	124	(25%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	53	24	(45%)	29	(55%)
4	DDA	253	90	(36%)	163	(64%)
5	Irrigation & Flood Control deptt	102	54	(53%)	48	(47%)
6	DCB	1	0	(0%)	1	(100%)
7	Delhi Jal Board	568	165	(29%)	403	(71%)
8	Delhi Trpt Dept	149	149	(100%)	0	(0%)
9	DPCC	86	48	(56%)	38	(44%)
10	EDMC	333	28	(8%)	305	(92%)
11	North DMC	876	58	(7%)	818	(93%)
12	NEW DELHI DMC	8	1	(13%)	7	(88%)
13	SDMC	1214	253	(21%)	961	(79%)
14	Delhi Traffic Police	504	448	(89%)	56	(11%)
15	RO_Ghaziabad	154	127	(82%)	27	(18%)
16	MC_Ghaziabad	298	63	(21%)	235	(79%)
17	RO_GrNoida	103	93	(90%)	10	(10%)
18	Greater Noida Authority	265	148	(56%)	117	(44%)
19	RO_Noida	129	90	(70%)	39	(30%)
20	Noida Authority	1546	783	(51%)	763	(49%)
21	GMDA	100	23	(23%)	77	(77%)
22	RO Faridabad	46	8	(17%)	38	(83%)
23	MC_Faridabad	279	69	(25%)	210	(75%)
24	Mun Corp Gurugram	1299	572	(44%)	727	(56%)
25	HSPCBS Gurugram	29	15	(52%)	14	(48%)
26	HSPCBN Gurugram	27	26	(96%)	1	(4%)
27	Ballabgarh	6	4	(67%)	2	(33%)
28	RSPCB	14	1	(7%)	13	(93%)
29	NHAI	61	5	(8%)	56	(92%)
	<b>Total</b>	<b>9006</b>	<b>3718</b>	<b>(41%)</b>	<b>5288</b>	<b>(59%)</b>