

**Social Media Agency-wise Data (15th Oct 2021 - 20th Aug 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
	PWD	481	357	(74%)	124	(26%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	53	24	(45%)	29	(55%)
4	DDA	250	90	(36%)	160	(64%)
5	Irrigation & Flood Control deptt	103	54	(52%)	49	(48%)
6	Delhi Jal Board	560	165	(29%)	395	(71%)
7	Delhi Trpt Dept	149	145	(97%)	4	(3%)
8	DPCC	85	48	(56%)	37	(44%)
9	EDMC	328	28	(9%)	300	(91%)
10	North DMC	873	58	(7%)	815	(93%)
11	NEW DELHI DMC	8	1	(13%)	7	(88%)
12	SDMC	1198	253	(21%)	945	(79%)
13	Delhi Traffic Police	492	448	(91%)	44	(9%)
14	RO_Ghaziabad	152	127	(84%)	25	(16%)
15	MC_Ghaziabad	296	63	(21%)	233	(79%)
16	RO_GrNoida	101	88	(87%)	13	(13%)
17	Greater Noida Authority	257	147	(57%)	110	(43%)
18	RO_Noida	128	90	(70%)	38	(30%)
19	Noida Authority	1539	779	(51%)	760	(49%)
20	GMDA	100	23	(23%)	77	(77%)
21	RO Faridabad	46	8	(17%)	38	(83%)
22	MC_Faridabad	279	69	(25%)	210	(75%)
23	Mun Corp Gurugram	1291	572	(44%)	719	(56%)
24	HSPCBS Gurugram	29	15	(52%)	14	(48%)
25	HSPCBN Gurugram	27	26	(96%)	1	(4%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	1	(7%)	13	(93%)
28	NHAI	59	5	(8%)	54	(92%)
	<b>Total</b>	<b>8918</b>	<b>3696</b>	<b>(41%)</b>	<b>5222</b>	<b>(59%)</b>