

**Social Media Agency-wise Data (15th Oct 2021 - 17th Aug 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	478	357	(75%)	121	(25%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	53	24	(45%)	29	(55%)
4	DDA	250	90	(36%)	160	(64%)
5	Irrigation & Flood Control deptt	103	52	(50%)	51	(50%)
6	Delhi Jal Board	554	165	(30%)	389	(70%)
7	Delhi Trpt Dept	148	145	(98%)	3	(2%)
8	DPCC	84	48	(57%)	36	(43%)
9	EDMC	328	28	(9%)	300	(91%)
10	North DMC	871	58	(7%)	813	(93%)
11	NEW DELHI DMC	8	1	(13%)	7	(88%)
12	SDMC	1193	253	(21%)	940	(79%)
13	Delhi Traffic Police	489	448	(92%)	41	(8%)
14	RO_Ghaziabad	152	127	(84%)	25	(16%)
15	MC_Ghaziabad	294	63	(21%)	231	(79%)
16	RO_GrNoida	100	88	(88%)	12	(12%)
17	Greater Noida Authority	257	147	(57%)	110	(43%)
18	RO_Noida	128	90	(70%)	38	(30%)
19	Noida Authority	1539	777	(50%)	762	(50%)
20	GMDA	99	23	(23%)	76	(77%)
21	RO Faridabad	46	8	(17%)	38	(83%)
22	MC_Faridabad	278	69	(25%)	209	(75%)
23	Mun Corp Gurugram	1286	572	(44%)	714	(56%)
24	HSPCBS Gurugram	29	15	(52%)	14	(48%)
25	HSPCBN Gurugram	27	26	(96%)	1	(4%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	1	(7%)	13	(93%)
28	NHAI	59	5	(8%)	54	(92%)
	<b>Total</b>	<b>8887</b>	<b>3692</b>	<b>(42%)</b>	<b>5195</b>	<b>(58%)</b>