

**Social Media Agency-wise Data (15th Oct 2021 - 8th Aug 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	484	340	(70%)	144	(30%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	54	17	(31%)	37	(69%)
4	DDA	246	90	(37%)	156	(63%)
5	Irrigation & Flood Control deptt	103	51	(50%)	52	(50%)
6	Delhi Jal Board	548	165	(30%)	383	(70%)
7	Delhi Trpt Dept	146	139	(95%)	7	(5%)
8	DPCC	84	48	(57%)	36	(43%)
9	EDMC	327	28	(9%)	299	(91%)
10	North DMC	864	58	(7%)	806	(93%)
11	NEW DELHI DMC	8	1	(13%)	7	(88%)
12	SDMC	1181	253	(21%)	928	(79%)
13	Delhi Traffic Police	485	443	(91%)	42	(9%)
14	RO_Ghaziabad	150	125	(83%)	25	(17%)
15	MC_Ghaziabad	291	63	(22%)	228	(78%)
16	RO_GrNoida	98	88	(90%)	10	(10%)
17	Greater Noida Authority	252	147	(58%)	105	(42%)
18	RO_Noida	127	90	(71%)	37	(29%)
19	Noida Authority	1534	773	(50%)	761	(50%)
20	GMDA	99	23	(23%)	76	(77%)
21	RO Faridabad	46	8	(17%)	38	(83%)
22	MC_Faridabad	272	69	(25%)	203	(75%)
23	Mun Corp Gurugram	1270	572	(45%)	698	(55%)
24	HSPCBS Gurugram	29	15	(52%)	14	(48%)
25	HSPCBN Gurugram	27	26	(96%)	1	(4%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	1	(7%)	13	(93%)
28	NHAI	58	5	(9%)	53	(91%)
	<b>Total</b>	<b>8817</b>	<b>3650</b>	<b>(41%)</b>	<b>5167</b>	<b>(59%)</b>