

**Social Media Agency-wise Data (15th Oct 2021 - 3rd Aug 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	480	323	(67%)	157	(33%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	50	17	(34%)	33	(66%)
4	DDA	239	90	(38%)	149	(62%)
5	Irrigation & Flood Control deptt	103	51	(50%)	52	(50%)
6	Delhi Jal Board	545	165	(30%)	380	(70%)
7	Delhi Trpt Dept	145	134	(92%)	11	(8%)
8	DPCC	84	48	(57%)	36	(43%)
9	EDMC	327	28	(9%)	299	(91%)
10	North DMC	854	58	(7%)	796	(93%)
11	NEW DELHI DMC	8	0	(0%)	8	(100%)
12	SDMC	1174	253	(22%)	921	(78%)
13	Delhi Traffic Police	482	439	(91%)	43	(9%)
14	RO_Ghaziabad	146	125	(86%)	21	(14%)
15	MC_Ghaziabad	289	63	(22%)	226	(78%)
16	RO_GrNoida	96	69	(72%)	27	(28%)
17	Greater Noida Authority	249	146	(59%)	103	(41%)
18	RO_Noida	127	90	(71%)	37	(29%)
19	Noida Authority	1515	773	(51%)	742	(49%)
20	GMDA	99	23	(23%)	76	(77%)
21	RO Faridabad	46	8	(17%)	38	(83%)
22	MC_Faridabad	268	69	(26%)	199	(74%)
23	Mun Corp Gurugram	1258	572	(45%)	686	(55%)
24	HSPCBS Gurugram	30	15	(50%)	15	(50%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	58	5	(9%)	53	(91%)
	<b>Total</b>	<b>8732</b>	<b>3602</b>	<b>(41%)</b>	<b>5130</b>	<b>(59%)</b>