

**Social Media Agency-wise Data (15th Oct 2021 - 19th July 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	468	317	(68%)	151	(32%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	48	17	(35%)	31	(65%)
4	DDA	226	90	(40%)	136	(60%)
5	Irrigation & Flood Control deptt	103	51	(50%)	52	(50%)
6	Delhi Jal Board	532	165	(31%)	367	(69%)
7	Delhi Trpt Dept	142	129	(91%)	13	(9%)
8	DPCC	82	48	(59%)	34	(41%)
9	EDMC	317	28	(9%)	289	(91%)
10	North DMC	839	58	(7%)	781	(93%)
11	NEW DELHI DMC	8	0	(0%)	8	(100%)
12	SDMC	1155	253	(22%)	902	(78%)
13	Delhi Traffic Police	470	432	(92%)	38	(8%)
14	RO_Ghaziabad	146	125	(86%)	21	(14%)
15	MC_Ghaziabad	280	63	(23%)	217	(78%)
16	RO_GrNoida	96	69	(72%)	27	(28%)
17	Greater Noida Authority	243	146	(60%)	97	(40%)
18	RO_Noida	127	90	(71%)	37	(29%)
19	Noida Authority	1508	769	(51%)	739	(49%)
20	GMDA	99	23	(23%)	76	(77%)
21	RO Faridabad	46	8	(17%)	38	(83%)
22	MC_Faridabad	266	69	(26%)	197	(74%)
23	Mun Corp Gurugram	1240	572	(46%)	668	(54%)
24	HSPCBS Gurugram	30	15	(50%)	15	(50%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	56	5	(9%)	51	(91%)
	<b>Total</b>	<b>8587</b>	<b>3580</b>	<b>(42%)</b>	<b>5007</b>	<b>(58%)</b>