

**Social Media Agency-wise Data (15th Oct 2021 - 11th July 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	463	316	(68%)	147	(32%)
2	DSIIDC	14	8	(57%)	6	(43%)
3	DMRC	46	17	(37%)	29	(63%)
4	DDA	218	89	(41%)	129	(59%)
5	Irrigation & Flood Control deptt	103	51	(50%)	52	(50%)
6	Delhi Jal Board	524	165	(31%)	359	(69%)
7	Delhi Trpt Dept	139	128	(92%)	11	(8%)
8	DPCC	81	45	(56%)	36	(44%)
9	EDMC	312	28	(9%)	284	(91%)
10	North DMC	835	58	(7%)	777	(93%)
11	NEW DELHI DMC	8	0	(0%)	8	(100%)
12	SDMC	1148	253	(22%)	895	(78%)
13	Delhi Traffic Police	464	430	(93%)	34	(7%)
14	RO_Ghaziabad	146	125	(86%)	21	(14%)
15	MC_Ghaziabad	278	63	(23%)	215	(77%)
16	RO_GrNoida	95	69	(73%)	26	(27%)
17	Greater Noida Authority	238	146	(61%)	92	(39%)
18	RO_Noida	126	90	(71%)	36	(29%)
19	Noida Authority	1502	751	(50%)	751	(50%)
20	GMDA	98	22	(22%)	76	(78%)
21	RO Faridabad	45	8	(18%)	37	(82%)
22	MC_Faridabad	266	69	(26%)	197	(74%)
23	Mun Corp Gurugram	1230	572	(47%)	658	(53%)
24	HSPCBS Gurugram	30	15	(50%)	15	(50%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	56	5	(9%)	51	(91%)
	<b>Total</b>	<b>8511</b>	<b>3553</b>	<b>(42%)</b>	<b>4958</b>	<b>(58%)</b>