

**Social Media Agency-wise Data (15th Oct 2021 - 29th June 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	448	309	(69%)	139	(31%)
2	DSIIDC	13	8	(62%)	5	(38%)
3	DMRC	45	17	(38%)	28	(62%)
4	DDA	218	89	(41%)	129	(59%)
5	Irrigation & Flood Control deptt	102	51	(50%)	51	(50%)
6	Delhi Jal Board	505	165	(33%)	340	(67%)
7	Delhi Trpt Dept	135	127	(94%)	8	(6%)
8	DPCC	80	45	(56%)	35	(44%)
9	EDMC	309	28	(9%)	281	(91%)
10	North DMC	820	58	(7%)	762	(93%)
11	NEW DELHI DMC	8	0	(0%)	8	(100%)
12	SDMC	1137	253	(22%)	884	(78%)
13	Delhi Traffic Police	458	430	(94%)	28	(6%)
14	RO_Ghaziabad	146	125	(86%)	21	(14%)
15	MC_Ghaziabad	267	63	(24%)	204	(76%)
16	RO_GrNoida	90	69	(77%)	21	(23%)
17	Greater Noida Authority	236	146	(62%)	90	(38%)
18	RO_Noida	125	90	(72%)	35	(28%)
19	Noida Authority	1483	653	(44%)	830	(56%)
20	GMDA	96	22	(23%)	74	(77%)
21	RO Faridabad	44	8	(18%)	36	(82%)
22	MC_Faridabad	263	69	(26%)	194	(74%)
23	Mun Corp Gurugram	1217	572	(47%)	645	(53%)
24	HSPCBS Gurugram	29	15	(52%)	14	(48%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	55	5	(9%)	50	(91%)
	<b>Total</b>	<b>8375</b>	<b>3447</b>	<b>(41%)</b>	<b>4928</b>	<b>(59%)</b>