

**Social Media Agency-wise Data (15th Oct 2021 - 18th June 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	435	309	(71%)	126	(29%)
2	DSIIDC	12	8	(67%)	4	(33%)
3	DMRC	45	17	(38%)	28	(62%)
4	DDA	215	88	(41%)	127	(59%)
5	Irrigation & Flood Control deptt	98	51	(52%)	47	(48%)
6	Delhi Jal Board	488	165	(34%)	323	(66%)
7	Delhi Trpt Dept	129	126	(98%)	3	(2%)
8	DPCC	80	45	(56%)	35	(44%)
9	EDMC	305	28	(9%)	277	(91%)
10	North DMC	811	58	(7%)	753	(93%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1126	253	(22%)	873	(78%)
13	Delhi Traffic Police	442	430	(97%)	12	(3%)
14	RO_Ghaziabad	144	125	(87%)	19	(13%)
15	MC_Ghaziabad	264	63	(24%)	201	(76%)
16	RO_GrNoida	87	69	(79%)	18	(21%)
17	Greater Noida Authority	234	146	(62%)	88	(38%)
18	RO_Noida	125	90	(72%)	35	(28%)
19	Noida Authority	1443	623	(43%)	820	(57%)
20	GMDA	93	22	(24%)	71	(76%)
21	RO Faridabad	44	8	(18%)	36	(82%)
22	MC_Faridabad	262	68	(26%)	194	(74%)
23	Mun Corp Gurugram	1200	568	(47%)	632	(53%)
24	HSPCBS Gurugram	29	15	(52%)	14	(48%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	53	5	(9%)	48	(91%)
	<b>Total</b>	<b>8217</b>	<b>3410</b>	<b>(41%)</b>	<b>4807</b>	<b>(59%)</b>