

**Social Media Agency-wise Data (15th Oct 2021 - 5th June 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	412	298	(72%)	114	(28%)
2	DSIIDC	11	8	(73%)	3	(27%)
3	DMRC	44	17	(39%)	27	(61%)
4	DDA	213	88	(41%)	125	(59%)
5	Irrigation & Flood Control deptt	96	51	(53%)	45	(47%)
6	Delhi Jal Board	473	164	(35%)	309	(65%)
7	Delhi Trpt Dept	127	126	(99%)	1	(1%)
8	DPCC	78	45	(58%)	33	(42%)
9	EDMC	295	28	(9%)	267	(91%)
10	North DMC	803	58	(7%)	745	(93%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1116	253	(23%)	863	(77%)
13	Delhi Traffic Police	427	395	(93%)	32	(7%)
14	RO_Ghaziabad	142	124	(87%)	18	(13%)
15	MC_Ghaziabad	263	63	(24%)	200	(76%)
16	RO_GrNoida	83	69	(83%)	14	(17%)
17	Greater Noida Authority	231	145	(63%)	86	(37%)
18	RO_Noida	125	90	(72%)	35	(28%)
19	Noida Authority	1398	613	(44%)	785	(56%)
20	GMDA	93	22	(24%)	71	(76%)
21	RO Faridabad	44	8	(18%)	36	(82%)
22	MC_Faridabad	260	68	(26%)	192	(74%)
23	Mun Corp Gurugram	1172	564	(48%)	608	(52%)
24	HSPCBS Gurugram	29	15	(52%)	14	(48%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	51	5	(10%)	46	(90%)
	<b>Total</b>	<b>8039</b>	<b>3347</b>	<b>(42%)</b>	<b>4692</b>	<b>(58%)</b>