

**Social Media Agency-wise Data (15th Oct 2021 - 23rd May 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	411	293	(71%)	118	(29%)
2	DSIIDC	11	8	(73%)	3	(27%)
3	DMRC	44	17	(39%)	27	(61%)
4	DDA	208	88	(42%)	120	(58%)
5	Irrigation & Flood Control deptt	92	51	(55%)	41	(45%)
6	Delhi Jal Board	459	164	(36%)	295	(64%)
7	Delhi Trpt Dept	122	118	(97%)	4	(3%)
8	DPCC	77	45	(58%)	32	(42%)
9	EDMC	286	28	(10%)	258	(90%)
10	North DMC	788	58	(7%)	730	(93%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1105	253	(23%)	852	(77%)
13	Delhi Traffic Police	423	390	(92%)	33	(8%)
14	RO_Ghaziabad	141	124	(88%)	17	(12%)
15	MC_Ghaziabad	260	63	(24%)	197	(76%)
16	RO_GrNoida	82	68	(83%)	14	(17%)
17	Greater Noida Authority	225	144	(64%)	81	(36%)
18	RO_Noida	123	90	(73%)	33	(27%)
19	Noida Authority	1362	605	(44%)	757	(56%)
20	GMDA	91	22	(24%)	69	(76%)
21	RO Faridabad	42	8	(19%)	34	(81%)
22	MC_Faridabad	258	68	(26%)	190	(74%)
23	Mun Corp Gurugram	1158	564	(49%)	594	(51%)
24	HSPCBS Gurugram	29	15	(52%)	14	(48%)
25	HSPCBN Gurugram	28	26	(93%)	2	(7%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	49	5	(10%)	44	(90%)
	<b>Total</b>	<b>7901</b>	<b>3319</b>	<b>(42%)</b>	<b>4582</b>	<b>(58%)</b>