

Social Media Agency-wise Data (15th Oct 2021 - 22nd May 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 411 | 292 | (71%) | 119 | (29%) |
| 2 | DSIIDC | 11 | 8 | (73%) | 3 | (27%) |
| 3 | DMRC | 44 | 17 | (39%) | 27 | (61%) |
| 4 | DDA | 208 | 88 | (42%) | 120 | (58%) |
| 5 | Irrigation & Flood Control deptt | 91 | 51 | (56%) | 40 | (44%) |
| 6 | Delhi Jal Board | 455 | 164 | (36%) | 291 | (64%) |
| 7 | Delhi Trpt Dept | 121 | 118 | (98%) | 3 | (2%) |
| 8 | DPCC | 77 | 45 | (58%) | 32 | (42%) |
| 9 | EDMC | 285 | 28 | (10%) | 257 | (90%) |
| 10 | North DMC | 788 | 58 | (7%) | 730 | (93%) |
| 11 | NEW DELHI DMC | 7 | 0 | (0%) | 7 | (100%) |
| 12 | SDMC | 1104 | 253 | (23%) | 851 | (77%) |
| 13 | Delhi Traffic Police | 422 | 390 | (92%) | 32 | (8%) |
| 14 | RO_Ghaziabad | 141 | 124 | (88%) | 17 | (12%) |
| 15 | MC_Ghaziabad | 260 | 63 | (24%) | 197 | (76%) |
| 16 | RO_GrNoida | 81 | 68 | (84%) | 13 | (16%) |
| 17 | Greater Noida Authority | 225 | 144 | (64%) | 81 | (36%) |
| 18 | RO_Noida | 123 | 90 | (73%) | 33 | (27%) |
| 19 | Noida Authority | 1362 | 604 | (44%) | 758 | (56%) |
| 20 | GMDA | 91 | 22 | (24%) | 69 | (76%) |
| 21 | RO Faridabad | 42 | 8 | (19%) | 34 | (81%) |
| 22 | MC_Faridabad | 258 | 68 | (26%) | 190 | (74%) |
| 23 | Mun Corp Gurugram | 1156 | 564 | (49%) | 592 | (51%) |
| 24 | HSPCBS Gurugram | 29 | 15 | (52%) | 14 | (48%) |
| 25 | HSPCBN Gurugram | 28 | 26 | (93%) | 2 | (7%) |
| 26 | Ballabhgarh | 6 | 4 | (67%) | 2 | (33%) |
| 27 | RSPCB | 14 | 0 | (0%) | 14 | (100%) |
| 28 | NHAI | 49 | 5 | (10%) | 44 | (90%) |
| | Total | 7889 | 3317 | (42%) | 4572 | (58%) |