

**Social Media Agency-wise Data (15th Oct 2021 - 20th Feb 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	252	186	(74%)	66	(26%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	31	16	(52%)	15	(48%)
4	DDA	174	87	(50%)	87	(50%)
5	Irrigation & Flood Control deptt	69	43	(62%)	26	(38%)
6	Delhi Jal Board	283	154	(54%)	129	(46%)
7	Delhi Trpt Dept	73	70	(96%)	3	(4%)
8	DPCC	63	45	(71%)	18	(29%)
9	EDMC	202	28	(14%)	174	(86%)
10	North DMC	525	56	(11%)	469	(89%)
11	NEW DELHI DMC	6	0	(0%)	6	(100%)
12	SDMC	903	251	(28%)	652	(72%)
13	Delhi Traffic Police	318	261	(82%)	57	(18%)
14	RO_Ghaziabad	136	42	(31%)	94	(69%)
15	MC_Ghaziabad	202	61	(30%)	141	(70%)
16	RO_GrNoida	63	59	(94%)	4	(6%)
17	Greater Noida Authority	177	138	(78%)	39	(22%)
18	RO_Noida	116	89	(77%)	27	(23%)
19	Noida Authority	1061	483	(46%)	578	(54%)
20	GMDA	69	22	(32%)	47	(68%)
21	RO Faridabad	37	8	(22%)	29	(78%)
22	MC_Faridabad	220	68	(31%)	152	(69%)
23	Mun Corp Gurugram	942	533	(57%)	409	(43%)
24	HSPCBS Gurugram	22	15	(68%)	7	(32%)
25	HSPCBN Gurugram	29	19	(66%)	10	(34%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	13	4	(31%)	9	(69%)
	<b>Total</b>	<b>6014</b>	<b>2750</b>	<b>(46%)</b>	<b>3264</b>	<b>(54%)</b>