

**Social Media Agency-wise Data (15th Oct 2021 - 17th May 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	405	287	(71%)	118	(29%)
2	DSIIDC	11	8	(73%)	3	(27%)
3	DMRC	43	17	(40%)	26	(60%)
4	DDA	207	88	(43%)	119	(57%)
5	Irrigation & Flood Control deptt	89	51	(57%)	38	(43%)
6	Delhi Jal Board	451	164	(36%)	287	(64%)
7	Delhi Trpt Dept	119	117	(98%)	2	(2%)
8	DPCC	76	45	(59%)	31	(41%)
9	EDMC	282	28	(10%)	254	(90%)
10	North DMC	778	58	(7%)	720	(93%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1095	252	(23%)	843	(77%)
13	Delhi Traffic Police	415	385	(93%)	30	(7%)
14	RO_Ghaziabad	139	124	(89%)	15	(11%)
15	MC_Ghaziabad	256	63	(25%)	193	(75%)
16	RO_GrNoida	80	67	(84%)	13	(16%)
17	Greater Noida Authority	225	144	(64%)	81	(36%)
18	RO_Noida	123	90	(73%)	33	(27%)
19	Noida Authority	1347	603	(45%)	744	(55%)
20	GMDA	90	22	(24%)	68	(76%)
21	RO Faridabad	42	8	(19%)	34	(81%)
22	MC_Faridabad	258	68	(26%)	190	(74%)
23	Mun Corp Gurugram	1144	564	(49%)	580	(51%)
24	HSPCBS Gurugram	28	15	(54%)	13	(46%)
25	HSPCBN Gurugram	27	26	(96%)	1	(4%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	48	5	(10%)	43	(90%)
	<b>Total</b>	<b>7805</b>	<b>3303</b>	<b>(42%)</b>	<b>4502</b>	<b>(58%)</b>