

**Social Media Agency-wise Data (15th Oct 2021 - 9th May 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	390	270	(69%)	120	(31%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	43	17	(40%)	26	(60%)
4	DDA	204	88	(43%)	116	(57%)
5	Irrigation & Flood Control deptt	88	50	(57%)	38	(43%)
6	Delhi Jal Board	432	162	(38%)	270	(63%)
7	Delhi Trpt Dept	116	114	(98%)	2	(2%)
8	DPCC	76	45	(59%)	31	(41%)
9	EDMC	275	28	(10%)	247	(90%)
10	North DMC	758	58	(8%)	700	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1077	252	(23%)	825	(77%)
13	Delhi Traffic Police	411	383	(93%)	28	(7%)
14	RO_Ghaziabad	138	121	(88%)	17	(12%)
15	MC_Ghaziabad	254	62	(24%)	192	(76%)
16	RO_GrNoida	76	67	(88%)	9	(12%)
17	Greater Noida Authority	224	144	(64%)	80	(36%)
18	RO_Noida	123	90	(73%)	33	(27%)
19	Noida Authority	1332	598	(45%)	734	(55%)
20	GMDA	88	22	(25%)	66	(75%)
21	RO Faridabad	42	8	(19%)	34	(81%)
22	MC_Faridabad	251	68	(27%)	183	(73%)
23	Mun Corp Gurugram	1126	564	(50%)	562	(50%)
24	HSPCBS Gurugram	27	15	(56%)	12	(44%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	44	5	(11%)	39	(89%)
	<b>Total</b>	<b>7658</b>	<b>3269</b>	<b>(43%)</b>	<b>4389</b>	<b>(57%)</b>