

**Social Media Agency-wise Data (15th Oct 2021 - 7th May 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	389	269	(69%)	120	(31%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	43	17	(40%)	26	(60%)
4	DDA	204	88	(43%)	116	(57%)
5	Irrigation & Flood Control deptt	85	50	(59%)	35	(41%)
6	Delhi Jal Board	425	162	(38%)	263	(62%)
7	Delhi Trpt Dept	115	113	(98%)	2	(2%)
8	DPCC	76	45	(59%)	31	(41%)
9	EDMC	274	28	(10%)	246	(90%)
10	North DMC	752	58	(8%)	694	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1067	252	(24%)	815	(76%)
13	Delhi Traffic Police	408	379	(93%)	29	(7%)
14	RO_Ghaziabad	147	45	(31%)	102	(69%)
15	MC_Ghaziabad	244	62	(25%)	182	(75%)
16	RO_GrNoida	74	67	(91%)	7	(9%)
17	Greater Noida Authority	222	143	(64%)	79	(36%)
18	RO_Noida	123	90	(73%)	33	(27%)
19	Noida Authority	1323	597	(45%)	726	(55%)
20	GMDA	87	22	(25%)	65	(75%)
21	RO Faridabad	42	8	(19%)	34	(81%)
22	MC_Faridabad	248	68	(27%)	180	(73%)
23	Mun Corp Gurugram	1114	564	(51%)	550	(49%)
24	HSPCBS Gurugram	27	15	(56%)	12	(44%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	44	5	(11%)	39	(89%)
	<b>Total</b>	<b>7596</b>	<b>3185</b>	<b>(42%)</b>	<b>4411</b>	<b>(58%)</b>