

**Social Media Agency-wise Data (15th Oct 2021 - 3rd May 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	386	269	(70%)	117	(30%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	43	17	(40%)	26	(60%)
4	DDA	204	88	(43%)	116	(57%)
5	Irrigation & Flood Control deptt	84	50	(60%)	34	(40%)
6	Delhi Jal Board	422	162	(38%)	260	(62%)
7	Delhi Trpt Dept	115	113	(98%)	2	(2%)
8	DPCC	75	45	(60%)	30	(40%)
9	EDMC	272	28	(10%)	244	(90%)
10	North DMC	747	58	(8%)	689	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1065	252	(24%)	813	(76%)
13	Delhi Traffic Police	408	374	(92%)	34	(8%)
14	RO_Ghaziabad	147	45	(31%)	102	(69%)
15	MC_Ghaziabad	243	62	(26%)	181	(74%)
16	RO_GrNoida	74	67	(91%)	7	(9%)
17	Greater Noida Authority	222	141	(64%)	81	(36%)
18	RO_Noida	123	90	(73%)	33	(27%)
19	Noida Authority	1322	597	(45%)	725	(55%)
20	GMDA	87	22	(25%)	65	(75%)
21	RO Faridabad	42	8	(19%)	34	(81%)
22	MC_Faridabad	246	68	(28%)	178	(72%)
23	Mun Corp Gurugram	1111	564	(51%)	547	(49%)
24	HSPCBS Gurugram	27	15	(56%)	12	(44%)
25	HSPCBN Gurugram	26	26	(100%)	0	(0%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	44	5	(11%)	39	(89%)
	<b>Total</b>	<b>7572</b>	<b>3178</b>	<b>(42%)</b>	<b>4394</b>	<b>(58%)</b>