

**Social Media Agency-wise Data (15th Oct 2021 - 1st May 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	372	267	(72%)	105	(28%)
2	DSIIDC	11	8	(73%)	3	(27%)
3	DMRC	41	17	(41%)	24	(59%)
4	DDA	204	88	(43%)	116	(57%)
5	Irrigation & Flood Control deptt	87	50	(57%)	37	(43%)
6	Delhi Jal Board	421	162	(38%)	259	(62%)
7	Delhi Trpt Dept	114	111	(97%)	3	(3%)
8	DPCC	73	45	(62%)	28	(38%)
9	EDMC	268	28	(10%)	240	(90%)
10	North DMC	737	58	(8%)	679	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1060	252	(24%)	808	(76%)
13	Delhi Traffic Police	408	374	(92%)	34	(8%)
14	RO_Ghaziabad	146	45	(31%)	101	(69%)
15	MC_Ghaziabad	242	62	(26%)	180	(74%)
16	RO_GrNoida	74	67	(91%)	7	(9%)
17	Greater Noida Authority	221	141	(64%)	80	(36%)
18	RO_Noida	122	90	(74%)	32	(26%)
19	Noida Authority	1312	592	(45%)	720	(55%)
20	GMDA	87	22	(25%)	65	(75%)
21	RO Faridabad	42	8	(19%)	34	(81%)
22	MC_Faridabad	246	68	(28%)	178	(72%)
23	Mun Corp Gurugram	1098	564	(51%)	534	(49%)
24	HSPCBS Gurugram	27	15	(56%)	12	(44%)
25	HSPCBN Gurugram	29	26	(90%)	3	(10%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	43	5	(12%)	38	(88%)
	<b>Total</b>	<b>7512</b>	<b>3169</b>	<b>(42%)</b>	<b>4343</b>	<b>(58%)</b>