

**Social Media Agency-wise Data (15th Oct 2021 - 27th April 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	358	264	(74%)	94	(26%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	41	17	(41%)	24	(59%)
4	DDA	204	88	(43%)	116	(57%)
5	Irrigation & Flood Control deptt	86	50	(58%)	36	(42%)
6	Delhi Jal Board	419	162	(39%)	257	(61%)
7	Delhi Trpt Dept	112	111	(99%)	1	(1%)
8	DPCC	73	45	(62%)	28	(38%)
9	EDMC	267	28	(10%)	239	(90%)
10	North DMC	734	58	(8%)	676	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1059	252	(24%)	807	(76%)
13	Delhi Traffic Police	407	374	(92%)	33	(8%)
14	RO_Ghaziabad	146	45	(31%)	101	(69%)
15	MC_Ghaziabad	242	62	(26%)	180	(74%)
16	RO_GrNoida	74	67	(91%)	7	(9%)
17	Greater Noida Authority	221	141	(64%)	80	(36%)
18	RO_Noida	122	90	(74%)	32	(26%)
19	Noida Authority	1311	590	(45%)	721	(55%)
20	GMDA	85	22	(26%)	63	(74%)
21	RO Faridabad	42	8	(19%)	34	(81%)
22	MC_Faridabad	244	68	(28%)	176	(72%)
23	Mun Corp Gurugram	1093	564	(52%)	529	(48%)
24	HSPCBS Gurugram	26	15	(58%)	11	(42%)
25	HSPCBN Gurugram	29	26	(90%)	3	(10%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	43	5	(12%)	38	(88%)
	<b>Total</b>	<b>7475</b>	<b>3164</b>	<b>(42%)</b>	<b>4311</b>	<b>(58%)</b>