

**Social Media Agency-wise Data (15th Oct 2021 - 19th April 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	330	260	(79%)	70	(21%)
2	DSIIDC	11	8	(73%)	3	(27%)
3	DMRC	38	17	(45%)	21	(55%)
4	DDA	203	88	(43%)	115	(57%)
5	Irrigation & Flood Control deptt	86	49	(57%)	37	(43%)
6	Delhi Jal Board	413	162	(39%)	251	(61%)
7	Delhi Trpt Dept	110	108	(98%)	2	(2%)
8	DPCC	73	45	(62%)	28	(38%)
9	EDMC	260	28	(11%)	232	(89%)
10	North DMC	711	58	(8%)	653	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1043	252	(24%)	791	(76%)
13	Delhi Traffic Police	401	374	(93%)	27	(7%)
14	RO_Ghaziabad	145	45	(31%)	100	(69%)
15	MC_Ghaziabad	240	62	(26%)	178	(74%)
16	RO_GrNoida	73	67	(92%)	6	(8%)
17	Greater Noida Authority	212	141	(67%)	71	(33%)
18	RO_Noida	122	90	(74%)	32	(26%)
19	Noida Authority	1296	587	(45%)	709	(55%)
20	GMDA	85	22	(26%)	63	(74%)
21	RO Faridabad	40	8	(20%)	32	(80%)
22	MC_Faridabad	243	68	(28%)	175	(72%)
23	Mun Corp Gurugram	1071	564	(53%)	507	(47%)
24	HSPCBS Gurugram	25	15	(60%)	10	(40%)
25	HSPCBN Gurugram	28	26	(93%)	2	(7%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	37	5	(14%)	32	(86%)
	<b>Total</b>	<b>7323</b>	<b>3153</b>	<b>(43%)</b>	<b>4170</b>	<b>(57%)</b>