

Social Media Agency-wise Data (15th Oct 2021 - 16th April 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 327 | 255 | (78%) | 72 | (22%) |
| 2 | DSIIDC | 11 | 8 | (73%) | 3 | (27%) |
| 3 | DMRC | 37 | 17 | (46%) | 20 | (54%) |
| 4 | DDA | 202 | 88 | (44%) | 114 | (56%) |
| 5 | Irrigation & Flood Control deptt | 84 | 49 | (58%) | 35 | (42%) |
| 6 | Delhi Jal Board | 400 | 162 | (41%) | 238 | (60%) |
| 7 | Delhi Trpt Dept | 110 | 108 | (98%) | 2 | (2%) |
| 8 | DPCC | 71 | 45 | (63%) | 26 | (37%) |
| 9 | EDMC | 255 | 28 | (11%) | 227 | (89%) |
| 10 | North DMC | 697 | 58 | (8%) | 639 | (92%) |
| 11 | NEW DELHI DMC | 7 | 0 | (0%) | 7 | (100%) |
| 12 | SDMC | 1032 | 252 | (24%) | 780 | (76%) |
| 13 | Delhi Traffic Police | 397 | 374 | (94%) | 23 | (6%) |
| 14 | RO_Ghaziabad | 145 | 42 | (29%) | 103 | (71%) |
| 15 | MC_Ghaziabad | 239 | 62 | (26%) | 177 | (74%) |
| 16 | RO_GrNoida | 72 | 67 | (93%) | 5 | (7%) |
| 17 | Greater Noida Authority | 208 | 141 | (68%) | 67 | (32%) |
| 18 | RO_Noida | 122 | 90 | (74%) | 32 | (26%) |
| 19 | Noida Authority | 1283 | 587 | (46%) | 696 | (54%) |
| 20 | GMDA | 85 | 22 | (26%) | 63 | (74%) |
| 21 | RO Faridabad | 40 | 8 | (20%) | 32 | (80%) |
| 22 | MC_Faridabad | 240 | 68 | (28%) | 172 | (72%) |
| 23 | Mun Corp Gurugram | 1060 | 564 | (53%) | 496 | (47%) |
| 24 | HSPCBS Gurugram | 24 | 15 | (63%) | 9 | (38%) |
| 25 | HSPCBN Gurugram | 30 | 24 | (80%) | 6 | (20%) |
| 26 | Ballabhgarh | 6 | 4 | (67%) | 2 | (33%) |
| 27 | RSPCB | 14 | 0 | (0%) | 14 | (100%) |
| 28 | NHAI | 36 | 4 | (11%) | 32 | (89%) |
| | Total | 7234 | 3142 | (43%) | 4092 | (57%) |