

**Social Media Agency-wise Data (15th Oct 2021 - 9th April 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	320	243	(76%)	77	(24%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	37	17	(46%)	20	(54%)
4	DDA	201	88	(44%)	113	(56%)
5	Irrigation & Flood Control deptt	84	44	(52%)	40	(48%)
6	Delhi Jal Board	390	162	(42%)	228	(58%)
7	Delhi Trpt Dept	110	106	(96%)	4	(4%)
8	DPCC	68	45	(66%)	23	(34%)
9	EDMC	249	28	(11%)	221	(89%)
10	North DMC	684	57	(8%)	627	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1015	252	(25%)	763	(75%)
13	Delhi Traffic Police	384	367	(96%)	17	(4%)
14	RO_Ghaziabad	141	42	(30%)	99	(70%)
15	MC_Ghaziabad	237	62	(26%)	175	(74%)
16	RO_GrNoida	72	66	(92%)	6	(8%)
17	Greater Noida Authority	203	140	(69%)	63	(31%)
18	RO_Noida	122	90	(74%)	32	(26%)
19	Noida Authority	1269	580	(46%)	689	(54%)
20	GMDA	83	22	(27%)	61	(73%)
21	RO Faridabad	40	8	(20%)	32	(80%)
22	MC_Faridabad	238	68	(29%)	170	(71%)
23	Mun Corp Gurugram	1054	559	(53%)	495	(47%)
24	HSPCBS Gurugram	24	15	(63%)	9	(38%)
25	HSPCBN Gurugram	29	23	(79%)	6	(21%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	36	4	(11%)	32	(89%)
	<b>Total</b>	<b>7127</b>	<b>3100</b>	<b>(43%)</b>	<b>4027</b>	<b>(57%)</b>