

**Social Media Agency-wise Data (15th Oct 2021 - 4th April 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	316	231	(73%)	85	(27%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	37	17	(46%)	20	(54%)
4	DDA	200	87	(44%)	113	(57%)
5	Irrigation & Flood Control deptt	80	44	(55%)	36	(45%)
6	Delhi Jal Board	376	162	(43%)	214	(57%)
7	Delhi Trpt Dept	108	106	(98%)	2	(2%)
8	DPCC	68	45	(66%)	23	(34%)
9	EDMC	239	28	(12%)	211	(88%)
10	North DMC	674	56	(8%)	618	(92%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	1003	252	(25%)	751	(75%)
13	Delhi Traffic Police	378	365	(97%)	13	(3%)
14	RO_Ghaziabad	140	42	(30%)	98	(70%)
15	MC_Ghaziabad	237	62	(26%)	175	(74%)
16	RO_GrNoida	72	66	(92%)	6	(8%)
17	Greater Noida Authority	201	139	(69%)	62	(31%)
18	RO_Noida	122	90	(74%)	32	(26%)
19	Noida Authority	1264	579	(46%)	685	(54%)
20	GMDA	81	22	(27%)	59	(73%)
21	RO Faridabad	40	8	(20%)	32	(80%)
22	MC_Faridabad	236	68	(29%)	168	(71%)
23	Mun Corp Gurugram	1044	558	(53%)	486	(47%)
24	HSPCBS Gurugram	23	15	(65%)	8	(35%)
25	HSPCBN Gurugram	29	23	(79%)	6	(21%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	33	4	(12%)	29	(88%)
	<b>Total</b>	<b>7038</b>	<b>3081</b>	<b>(44%)</b>	<b>3957</b>	<b>(56%)</b>