



CENTRAL POLLUTION CONTROL BOARD
Ministry of Environment, Forest, & Climate Change
Government of India

Redressal of Complaints lodged by CPCB Teams in Hotspot and other than Hotspot Areas in Delhi-NCR

From: 20-Oct-2021 To: 13-Nov-2021

S.No	Area	Agency	No of Complaints Received	No of Complaints Resolved (%Resolved)	No of Complaints Not Resolved (%NotResolved)
1	Delhi	North Delhi Municipal Corporation	115	10 (9 %)	105 (91%)
2		South Delhi Municipal Corporation	123	20 (16 %)	103 (84%)
3		Traffic Police Department	14	9 (64 %)	5 (36%)
4		Delhi state industrial and infrastructure development corporation	31	21 (68 %)	10 (32%)
5		New Delhi Municipal Council	1	1 (100 %)	0 (0%)
6		Delhi Public Works Department	28	10 (36 %)	18 (64%)
7		Delhi Development Authority	35	4 (11 %)	31 (89%)
8		East Delhi Municipal Corporation	14	11 (79 %)	3 (21%)
9		DPCC	4	2 (50 %)	2 (50%)
10		National Highways Authority of India	13	4 (31 %)	9 (69%)
11		Central Public Works Department	13	0 (0 %)	13 (100%)
12		Delhi Jal Board	3	1 (33 %)	2 (67%)
13		Northern_Railway	3	1 (33 %)	2 (67%)
14		Delhi Metro Rail Corporation	3	1 (33 %)	2 (67%)
15		Delhi Cantonment Board	2	0 (0 %)	2 (100%)
16		Irrigation and Flood Control Department	2	0 (0 %)	2 (100%)
17		Delhi Police Department	4	2 (50 %)	2 (50%)
18		North_DMC_Chandni Chowk	1	1 (100 %)	0 (0%)
19	Haryana	HSPCB	87	28 (32 %)	59 (68%)
20		Sonipat	11	0 (0 %)	11 (100%)
21		Bahadurgarh	7	0 (0 %)	7 (100%)
22		RO Faridabad	20	0 (0 %)	20 (100%)
23		Municipal Corporation Gurugram	8	3 (38 %)	5 (62%)
24	Rajasthan	RSPCB	24	1 (4 %)	23 (96%)
25	Uttar Pradesh	UPPCB	28	13 (46 %)	15 (54%)
26		Noida	30	7 (23 %)	23 (77%)
27		GNoida_Authority	2	2 (100 %)	0 (0%)
28		Ghaziabad	8	2 (25 %)	6 (75%)
		Total	634	154 (25%)	480 (75%)