

**Social Media Agency-wise Data (15th Oct 2021 - 27th Mar 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	303	227	(75%)	76	(25%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	37	17	(46%)	20	(54%)
4	DDA	190	87	(46%)	103	(54%)
5	Irrigation & Flood Control deptt	77	44	(57%)	33	(43%)
6	Delhi Jal Board	357	162	(45%)	195	(55%)
7	Delhi Trpt Dept	102	99	(97%)	3	(3%)
8	DPCC	67	45	(67%)	22	(33%)
9	EDMC	233	28	(12%)	205	(88%)
10	North DMC	651	56	(9%)	595	(91%)
11	NEW DELHI DMC	7	0	(0%)	7	(100%)
12	SDMC	973	252	(26%)	721	(74%)
13	Delhi Traffic Police	369	360	(98%)	9	(2%)
14	RO_Ghaziabad	140	42	(30%)	98	(70%)
15	MC_Ghaziabad	230	62	(27%)	168	(73%)
16	RO_GrNoida	70	66	(94%)	4	(6%)
17	Greater Noida Authority	197	139	(71%)	58	(29%)
18	RO_Noida	121	89	(74%)	32	(26%)
19	Noida Authority	1237	570	(46%)	667	(54%)
20	GMDA	77	22	(29%)	55	(71%)
21	RO Faridabad	40	8	(20%)	32	(80%)
22	MC_Faridabad	234	68	(29%)	166	(71%)
23	Mun Corp Gurugram	1022	554	(54%)	468	(46%)
24	HSPCBS Gurugram	23	15	(65%)	8	(35%)
25	HSPCBN Gurugram	28	23	(82%)	5	(18%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	29	4	(14%)	25	(86%)
	<b>Total</b>	<b>6844</b>	<b>3051</b>	<b>(45%)</b>	<b>3793</b>	<b>(55%)</b>