

**Social Media Agency-wise Data (15th Oct 2021 - 14th Mar 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	289	205	(71%)	84	(29%)
2	DSIIDC	10	8	(80%)	2	(20%)
3	DMRC	37	16	(43%)	21	(57%)
4	DDA	184	87	(47%)	97	(53%)
5	Irrigation & Flood Control deptt	73	43	(59%)	30	(41%)
6	Delhi Jal Board	330	161	(49%)	169	(51%)
7	Delhi Trpt Dept	99	95	(96%)	4	(4%)
8	DPCC	66	45	(68%)	21	(32%)
9	EDMC	220	28	(13%)	192	(87%)
10	North DMC	612	56	(9%)	556	(91%)
11	NEW DELHI DMC	6	0	(0%)	6	(100%)
12	SDMC	942	251	(27%)	691	(73%)
13	Delhi Traffic Police	348	338	(97%)	10	(3%)
14	RO_Ghaziabad	140	42	(30%)	98	(70%)
15	MC_Ghaziabad	213	62	(29%)	151	(71%)
16	RO_GrNoida	69	63	(91%)	6	(9%)
17	Greater Noida Authority	192	139	(72%)	53	(28%)
18	RO_Noida	120	89	(74%)	31	(26%)
19	Noida Authority	1153	509	(44%)	644	(56%)
20	GMDA	75	22	(29%)	53	(71%)
21	RO Faridabad	40	8	(20%)	32	(80%)
22	MC_Faridabad	229	68	(30%)	161	(70%)
23	Mun Corp Gurugram	989	549	(56%)	440	(44%)
24	HSPCBS Gurugram	22	15	(68%)	7	(32%)
25	HSPCBN Gurugram	29	19	(66%)	10	(34%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	21	4	(19%)	17	(81%)
	<b>Total</b>	<b>6528</b>	<b>2926</b>	<b>(45%)</b>	<b>3602</b>	<b>(55%)</b>