

**Social Media Agency-wise Data (15th Oct 2021 - 1st Mar 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	263	191	(73%)	72	(27%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	34	16	(47%)	18	(53%)
4	DDA	176	87	(49%)	89	(51%)
5	Irrigation & Flood Control deptt	70	43	(61%)	27	(39%)
6	Delhi Jal Board	304	159	(52%)	145	(48%)
7	Delhi Trpt Dept	91	78	(86%)	13	(14%)
8	DPCC	63	45	(71%)	18	(29%)
9	EDMC	212	28	(13%)	184	(87%)
10	North DMC	545	56	(10%)	489	(90%)
11	NEW DELHI DMC	6	0	(0%)	6	(100%)
12	SDMC	918	251	(27%)	667	(73%)
13	Delhi Traffic Police	334	315	(94%)	19	(6%)
14	RO_Ghaziabad	136	42	(31%)	94	(69%)
15	MC_Ghaziabad	207	61	(29%)	146	(71%)
16	RO_GrNoida	64	60	(94%)	4	(6%)
17	Greater Noida Authority	183	138	(75%)	45	(25%)
18	RO_Noida	118	89	(75%)	29	(25%)
19	Noida Authority	1101	495	(45%)	606	(55%)
20	GMDA	70	22	(31%)	48	(69%)
21	RO Faridabad	40	8	(20%)	32	(80%)
22	MC_Faridabad	221	68	(31%)	153	(69%)
23	Mun Corp Gurugram	958	539	(56%)	419	(44%)
24	HSPCBS Gurugram	22	15	(68%)	7	(32%)
25	HSPCBN Gurugram	29	19	(66%)	10	(34%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	15	4	(27%)	11	(73%)
	<b>Total</b>	<b>6208</b>	<b>2841</b>	<b>(46%)</b>	<b>3367</b>	<b>(54%)</b>