

**Social Media Agency-wise Data (15th Oct 2021 - 27th Feb 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	261	191	(73%)	70	(27%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	34	16	(47%)	18	(53%)
4	DDA	176	87	(49%)	89	(51%)
5	Irrigation & Flood Control deptt	70	43	(61%)	27	(39%)
6	Delhi Jal Board	300	158	(53%)	142	(47%)
7	Delhi Trpt Dept	87	77	(89%)	10	(11%)
8	DPCC	63	45	(71%)	18	(29%)
9	EDMC	210	28	(13%)	182	(87%)
10	North DMC	537	56	(10%)	481	(90%)
11	NEW DELHI DMC	6	0	(0%)	6	(100%)
12	SDMC	913	251	(27%)	662	(73%)
13	Delhi Traffic Police	328	314	(96%)	14	(4%)
14	RO_Ghaziabad	136	42	(31%)	94	(69%)
15	MC_Ghaziabad	205	61	(30%)	144	(70%)
16	RO_GrNoida	64	59	(92%)	5	(8%)
17	Greater Noida Authority	181	138	(76%)	43	(24%)
18	RO_Noida	118	89	(75%)	29	(25%)
19	Noida Authority	1090	495	(45%)	595	(55%)
20	GMDA	70	22	(31%)	48	(69%)
21	RO Faridabad	39	8	(21%)	31	(79%)
22	MC_Faridabad	221	68	(31%)	153	(69%)
23	Mun Corp Gurugram	952	538	(57%)	414	(43%)
24	HSPCBS Gurugram	22	15	(68%)	7	(32%)
25	HSPCBN Gurugram	29	19	(66%)	10	(34%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	14	4	(29%)	10	(71%)
	<b>Total</b>	<b>6154</b>	<b>2836</b>	<b>(46%)</b>	<b>3318</b>	<b>(54%)</b>