

**Social Media Agency-wise Data (15th Oct 2021 - 15th Feb 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	242	182	(75%)	60	(25%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	31	16	(52%)	15	(48%)
4	DDA	172	87	(51%)	85	(49%)
5	Irrigation & Flood Control deptt	68	43	(63%)	25	(37%)
6	Delhi Jal Board	272	153	(56%)	119	(44%)
7	Delhi Trpt Dept	71	66	(93%)	5	(7%)
8	DPCC	62	45	(73%)	17	(27%)
9	EDMC	198	28	(14%)	170	(86%)
10	North DMC	516	56	(11%)	460	(89%)
11	NEW DELHI DMC	6	0	(0%)	6	(100%)
12	SDMC	893	251	(28%)	642	(72%)
13	Delhi Traffic Police	310	257	(83%)	53	(17%)
14	RO_Ghaziabad	136	41	(30%)	95	(70%)
15	MC_Ghaziabad	196	61	(31%)	135	(69%)
16	RO_GrNoida	62	59	(95%)	3	(5%)
17	Greater Noida Authority	175	138	(79%)	37	(21%)
18	RO_Noida	116	89	(77%)	27	(23%)
19	Noida Authority	1005	480	(48%)	525	(52%)
20	GMDA	68	22	(32%)	46	(68%)
21	RO Faridabad	36	8	(22%)	28	(78%)
22	MC_Faridabad	219	68	(31%)	151	(69%)
23	Mun Corp Gurugram	930	533	(57%)	397	(43%)
24	HSPCBS Gurugram	21	15	(71%)	6	(29%)
25	HSPCBN Gurugram	29	19	(66%)	10	(34%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	13	4	(31%)	9	(69%)
	<b>Total</b>	<b>5875</b>	<b>2733</b>	<b>(47%)</b>	<b>3142</b>	<b>(53%)</b>