

Social Media Agency-wise Data (15th Oct 2021 - 12th Feb 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 239 | 181 | (76%) | 58 | (24%) |
| 2 | DSIIDC | 8 | 8 | (100%) | 0 | (0%) |
| 3 | DMRC | 30 | 16 | (53%) | 14 | (47%) |
| 4 | DDA | 171 | 87 | (51%) | 84 | (49%) |
| 5 | Irrigation & Flood Control deptt | 68 | 43 | (63%) | 25 | (37%) |
| 6 | Delhi Jal Board | 266 | 153 | (58%) | 113 | (42%) |
| 7 | Delhi Trpt Dept | 67 | 63 | (94%) | 4 | (6%) |
| 8 | DPCC | 60 | 45 | (75%) | 15 | (25%) |
| 9 | EDMC | 198 | 28 | (14%) | 170 | (86%) |
| 10 | North DMC | 506 | 56 | (11%) | 450 | (89%) |
| 11 | NEW DELHI DMC | 6 | 0 | (0%) | 6 | (100%) |
| 12 | SDMC | 887 | 251 | (28%) | 636 | (72%) |
| 13 | Delhi Traffic Police | 307 | 257 | (84%) | 50 | (16%) |
| 14 | RO_Ghaziabad | 136 | 41 | (30%) | 95 | (70%) |
| 15 | MC_Ghaziabad | 196 | 61 | (31%) | 135 | (69%) |
| 16 | RO_GrNoida | 62 | 59 | (95%) | 3 | (5%) |
| 17 | Greater Noida Authority | 172 | 138 | (80%) | 34 | (20%) |
| 18 | RO_Noida | 116 | 89 | (77%) | 27 | (23%) |
| 19 | Noida Authority | 993 | 477 | (48%) | 516 | (52%) |
| 20 | GMDA | 68 | 22 | (32%) | 46 | (68%) |
| 21 | RO Faridabad | 36 | 8 | (22%) | 28 | (78%) |
| 22 | MC_Faridabad | 219 | 68 | (31%) | 151 | (69%) |
| 23 | Mun Corp Gurugram | 926 | 529 | (57%) | 397 | (43%) |
| 24 | HSPCBS Gurugram | 19 | 15 | (79%) | 4 | (21%) |
| 25 | HSPCBN Gurugram | 29 | 19 | (66%) | 10 | (34%) |
| 26 | Ballabhgarh | 6 | 4 | (67%) | 2 | (33%) |
| 27 | RSPCB | 14 | 0 | (0%) | 14 | (100%) |
| 28 | NHAI | 12 | 4 | (33%) | 8 | (67%) |
| | Total | 5817 | 2722 | (47%) | 3095 | (53%) |