

**Social Media Agency-wise Data (15th Oct 2021 - 7th Feb 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	237	178	(75%)	59	(25%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	27	16	(59%)	11	(41%)
4	DDA	167	87	(52%)	80	(48%)
5	Irrigation & Flood Control deptt	67	43	(64%)	24	(36%)
6	Delhi Jal Board	254	153	(60%)	101	(40%)
7	Delhi Trpt Dept	64	61	(95%)	3	(5%)
8	DPCC	59	45	(76%)	14	(24%)
9	EDMC	187	28	(15%)	159	(85%)
10	North DMC	482	56	(12%)	426	(88%)
11	NEW DELHI DMC	5	0	(0%)	5	(100%)
12	SDMC	868	251	(29%)	617	(71%)
13	Delhi Traffic Police	298	249	(84%)	49	(16%)
14	RO_Ghaziabad	135	41	(30%)	94	(70%)
15	MC_Ghaziabad	196	61	(31%)	135	(69%)
16	RO_GrNoida	61	59	(97%)	2	(3%)
17	Greater Noida Authority	170	138	(81%)	32	(19%)
18	RO_Noida	116	89	(77%)	27	(23%)
19	Noida Authority	967	471	(49%)	496	(51%)
20	GMDA	67	22	(33%)	45	(67%)
21	RO Faridabad	36	8	(22%)	28	(78%)
22	MC_Faridabad	217	68	(31%)	149	(69%)
23	Mun Corp Gurugram	915	528	(58%)	387	(42%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	27	19	(70%)	8	(30%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	12	4	(33%)	8	(67%)
	<b>Total</b>	<b>5678</b>	<b>2702</b>	<b>(48%)</b>	<b>2976</b>	<b>(52%)</b>