

**Social Media Agency-wise Data (15th Oct 2021 - 01st Feb 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	225	174	(77%)	51	(23%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	27	16	(59%)	11	(41%)
4	DDA	165	87	(53%)	78	(47%)
5	Irrigation & Flood Control deptt	65	43	(66%)	22	(34%)
6	Delhi Jal Board	248	152	(61%)	96	(39%)
7	Delhi Trpt Dept	61	59	(97%)	2	(3%)
8	DPCC	59	45	(76%)	14	(24%)
9	EDMC	180	28	(16%)	152	(84%)
10	North DMC	456	56	(12%)	400	(88%)
11	NEW DELHI DMC	5	0	(0%)	5	(100%)
12	SDMC	847	251	(30%)	596	(70%)
13	Delhi Traffic Police	291	245	(84%)	46	(16%)
14	RO_Ghaziabad	134	41	(31%)	93	(69%)
15	MC_Ghaziabad	192	61	(32%)	131	(68%)
16	RO_GrNoida	61	59	(97%)	2	(3%)
17	Greater Noida Authority	169	138	(82%)	31	(18%)
18	RO_Noida	116	89	(77%)	27	(23%)
19	Noida Authority	926	468	(51%)	458	(49%)
20	GMDA	64	22	(34%)	42	(66%)
21	RO Faridabad	36	8	(22%)	28	(78%)
22	MC_Faridabad	213	68	(32%)	145	(68%)
23	Mun Corp Gurugram	905	524	(58%)	381	(42%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	27	19	(70%)	8	(30%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	14	0	(0%)	14	(100%)
28	NHAI	11	4	(36%)	7	(64%)
	<b>Total</b>	<b>5527</b>	<b>2684</b>	<b>(49%)</b>	<b>2843</b>	<b>(51%)</b>