

Social Media Agency-wise Data (15th Oct 2021 - 31st Jan 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 224 | 172 | (77%) | 52 | (23%) |
| 2 | DSIIDC | 8 | 8 | (100%) | 0 | (0%) |
| 3 | DMRC | 27 | 16 | (59%) | 11 | (41%) |
| 4 | DDA | 165 | 87 | (53%) | 78 | (47%) |
| 5 | Irrigation & Flood Control deptt | 64 | 43 | (67%) | 21 | (33%) |
| 6 | Delhi Jal Board | 245 | 152 | (62%) | 93 | (38%) |
| 7 | Delhi Trpt Dept | 60 | 59 | (98%) | 1 | (2%) |
| 8 | DPCC | 59 | 45 | (76%) | 14 | (24%) |
| 9 | EDMC | 177 | 28 | (16%) | 149 | (84%) |
| 10 | North DMC | 451 | 56 | (12%) | 395 | (88%) |
| 11 | NEW DELHI DMC | 5 | 0 | (0%) | 5 | (100%) |
| 12 | SDMC | 840 | 251 | (30%) | 589 | (70%) |
| 13 | Delhi Traffic Police | 289 | 243 | (84%) | 46 | (16%) |
| 14 | RO_Ghaziabad | 134 | 41 | (31%) | 93 | (69%) |
| 15 | MC_Ghaziabad | 191 | 61 | (32%) | 130 | (68%) |
| 16 | RO_GrNoida | 61 | 59 | (97%) | 2 | (3%) |
| 17 | Greater Noida Authority | 169 | 138 | (82%) | 31 | (18%) |
| 18 | RO_Noida | 116 | 89 | (77%) | 27 | (23%) |
| 19 | Noida Authority | 922 | 468 | (51%) | 454 | (49%) |
| 20 | GMDA | 64 | 22 | (34%) | 42 | (66%) |
| 21 | RO Faridabad | 36 | 8 | (22%) | 28 | (78%) |
| 22 | MC_Faridabad | 213 | 68 | (32%) | 145 | (68%) |
| 23 | Mun Corp Gurugram | 901 | 523 | (58%) | 378 | (42%) |
| 24 | HSPCBS Gurugram | 16 | 15 | (94%) | 1 | (6%) |
| 25 | HSPCBN Gurugram | 27 | 19 | (70%) | 8 | (30%) |
| 26 | Ballabhgarh | 6 | 4 | (67%) | 2 | (33%) |
| 27 | RSPCB | 14 | 0 | (0%) | 14 | (100%) |
| 28 | NHAI | 11 | 4 | (36%) | 7 | (64%) |
| | Total | 5495 | 2679 | (49%) | 2816 | (51%) |