

**Social Media Agency-wise Data (15th Oct 2021 - 26th Jan 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	213	167	(78%)	46	(22%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	27	16	(59%)	11	(41%)
4	DDA	162	87	(54%)	75	(46%)
5	Irrigation & Flood Control deptt	61	43	(70%)	18	(30%)
6	Delhi Jal Board	238	152	(64%)	86	(36%)
7	Delhi Trpt Dept	60	58	(97%)	2	(3%)
8	DPCC	55	45	(82%)	10	(18%)
9	EDMC	167	28	(17%)	139	(83%)
10	North DMC	437	56	(13%)	381	(87%)
11	NEW DELHI DMC	5	0	(0%)	5	(100%)
12	SDMC	825	250	(30%)	575	(70%)
13	Delhi Traffic Police	273	243	(89%)	30	(11%)
14	RO_Ghaziabad	134	41	(31%)	93	(69%)
15	MC_Ghaziabad	184	61	(33%)	123	(67%)
16	RO_GrNoida	60	59	(98%)	1	(2%)
17	Greater Noida Authority	167	138	(83%)	29	(17%)
18	RO_Noida	116	89	(77%)	27	(23%)
19	Noida Authority	872	463	(53%)	409	(47%)
20	GMDA	64	22	(34%)	42	(66%)
21	RO Faridabad	35	8	(23%)	27	(77%)
22	MC_Faridabad	213	68	(32%)	145	(68%)
23	Mun Corp Gurugram	892	519	(58%)	373	(42%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	27	19	(70%)	8	(30%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	13	0	(0%)	13	(100%)
28	NHAI	11	4	(36%)	7	(64%)
	<b>Total</b>	<b>5341</b>	<b>2663</b>	<b>(50%)</b>	<b>2678</b>	<b>(50%)</b>