

**Social Media Agency-wise Data (15th Oct 2021 - 23rd Jan 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
			Resolved	% Resolved	Not Resolved	% Not Resolved
1	PWD	210	167	(80%)	43	(20%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	27	16	(59%)	11	(41%)
4	DDA	161	87	(54%)	74	(46%)
5	Irrigation & Flood Control deptt	61	43	(70%)	18	(30%)
6	Delhi Jal Board	231	152	(66%)	79	(34%)
7	Delhi Trpt Dept	59	58	(98%)	1	(2%)
8	DPCC	55	45	(82%)	10	(18%)
9	EDMC	163	28	(17%)	135	(83%)
10	North DMC	425	56	(13%)	369	(87%)
11	NEW DELHI DMC	5	0	(0%)	5	(100%)
12	SDMC	812	250	(31%)	562	(69%)
13	Delhi Traffic Police	266	228	(86%)	38	(14%)
14	RO_Ghaziabad	133	41	(31%)	92	(69%)
15	MC_Ghaziabad	183	61	(33%)	122	(67%)
16	RO_GrNoida	60	59	(98%)	1	(2%)
17	Greater Noida Authority	166	138	(83%)	28	(17%)
18	RO_Noida	116	89	(77%)	27	(23%)
19	Noida Authority	866	462	(53%)	404	(47%)
20	GMDA	63	22	(35%)	41	(65%)
21	RO Faridabad	35	8	(23%)	27	(77%)
22	MC_Faridabad	213	68	(32%)	145	(68%)
23	Mun Corp Gurugram	889	518	(58%)	371	(42%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	27	19	(70%)	8	(30%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	13	0	(0%)	13	(100%)
28	NHAI	11	4	(36%)	7	(64%)
	<b>Total</b>	<b>5280</b>	<b>2646</b>	<b>(50%)</b>	<b>2634</b>	<b>(50%)</b>