

**Social Media Agency-wise Data (15th Oct 2021 - 22nd Jan 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	202	164	(81%)	38	(19%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	25	16	(64%)	9	(36%)
4	DDA	161	87	(54%)	74	(46%)
5	Irrigation & Flood Control deptt	61	43	(70%)	18	(30%)
6	Delhi Jal Board	229	152	(66%)	77	(34%)
7	Delhi Trpt Dept	59	58	(98%)	1	(2%)
8	DPCC	55	45	(82%)	10	(18%)
9	EDMC	162	28	(17%)	134	(83%)
10	North DMC	424	56	(13%)	368	(87%)
11	NEW DELHI DMC	5	0	(0%)	5	(100%)
12	SDMC	804	250	(31%)	554	(69%)
13	Delhi Traffic Police	261	219	(84%)	42	(16%)
14	RO_Ghaziabad	133	41	(31%)	92	(69%)
15	MC_Ghaziabad	181	61	(34%)	120	(66%)
16	RO_GrNoida	60	59	(98%)	1	(2%)
17	Greater Noida Authority	165	137	(83%)	28	(17%)
18	RO_Noida	114	89	(78%)	25	(22%)
19	Noida Authority	850	461	(54%)	389	(46%)
20	GMDA	63	22	(35%)	41	(65%)
21	RO Faridabad	34	8	(24%)	26	(76%)
22	MC_Faridabad	213	68	(32%)	145	(68%)
23	Mun Corp Gurugram	877	518	(59%)	359	(41%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	27	19	(70%)	8	(30%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	13	0	(0%)	13	(100%)
28	NHAI	11	4	(36%)	7	(64%)
	<b>Total</b>	<b>5219</b>	<b>2632</b>	<b>(50%)</b>	<b>2587</b>	<b>(50%)</b>