

**Social Media Agency-wise Data (15th Oct 2021 - 11th Jan 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	189	160	(85%)	29	(15%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	22	16	(73%)	6	(27%)
4	DDA	156	87	(56%)	69	(44%)
5	Irrigation & Flood Control deptt	58	43	(74%)	15	(26%)
6	Delhi Jal Board	221	151	(68%)	70	(32%)
7	Delhi Trpt Dept	56	54	(96%)	2	(4%)
8	DPCC	53	45	(85%)	8	(15%)
9	EDMC	155	28	(18%)	127	(82%)
10	North DMC	402	56	(14%)	346	(86%)
11	NEW DELHI DMC	4	0	(0%)	4	(100%)
12	SDMC	770	250	(32%)	520	(68%)
13	Delhi Traffic Police	233	191	(82%)	42	(18%)
14	RO_Ghaziabad	119	41	(34%)	78	(66%)
15	MC_Ghaziabad	174	61	(35%)	113	(65%)
16	RO_GrNoida	59	59	(100%)	0	(0%)
17	Greater Noida Authority	159	135	(85%)	24	(15%)
18	RO_Noida	112	88	(79%)	24	(21%)
19	Noida Authority	824	455	(55%)	369	(45%)
20	GMDA	63	22	(35%)	41	(65%)
21	RO Faridabad	33	8	(24%)	25	(76%)
22	MC_Faridabad	210	68	(32%)	142	(68%)
23	Mun Corp Gurugram	860	505	(59%)	355	(41%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	27	19	(70%)	8	(30%)
26	Ballabhgarh	6	4	(67%)	2	(33%)
27	RSPCB	13	0	(0%)	13	(100%)
28	NHAI	11	4	(36%)	7	(64%)
	<b>Total</b>	<b>5013</b>	<b>2573</b>	<b>(51%)</b>	<b>2440</b>	<b>(49%)</b>