

**Social Media Agency-wise Data (15th Oct 2021 - 2nd Jan 2023) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	186	155	(83%)	31	(17%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	23	13	(57%)	10	(43%)
4	DDA	153	87	(57%)	66	(43%)
5	Irrigation & Flood Control deptt	57	43	(75%)	14	(25%)
6	Delhi Jal Board	216	151	(70%)	65	(30%)
7	Delhi Trpt Dept	53	53	(100%)	0	(0%)
8	DPCC	52	45	(87%)	7	(13%)
9	EDMC	150	28	(19%)	122	(81%)
10	North DMC	392	56	(14%)	336	(86%)
11	NEW DELHI DMC	3	0	(0%)	3	(100%)
12	SDMC	727	250	(34%)	477	(66%)
13	Delhi Traffic Police	221	174	(79%)	47	(21%)
14	RO_Ghaziabad	94	41	(44%)	53	(56%)
15	MC_Ghaziabad	173	61	(35%)	112	(65%)
16	RO_GrNoida	59	59	(100%)	0	(0%)
17	Greater Noida Authority	157	134	(85%)	23	(15%)
18	RO_Noida	107	88	(82%)	19	(18%)
19	Noida Authority	772	446	(58%)	326	(42%)
20	GMDA	63	22	(35%)	41	(65%)
21	RO Faridabad	33	8	(24%)	25	(76%)
22	MC_Faridabad	208	68	(33%)	140	(67%)
23	Mun Corp Gurugram	833	487	(58%)	346	(42%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	24	19	(79%)	5	(21%)
26	Ballabhgarh	5	4	(80%)	1	(20%)
27	RSPCB	12	0	(0%)	12	(100%)
28	NHAI	11	4	(36%)	7	(64%)
	<b>Total</b>	<b>4808</b>	<b>2519</b>	<b>(52%)</b>	<b>2289</b>	<b>(48%)</b>