

Social Media Agency-wise Data (15th Oct 2021 - 1st Jan 2023) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 187 | 143 | (76%) | 44 | (24%) |
| 2 | DSIIDC | 8 | 8 | (100%) | 0 | (0%) |
| 3 | DMRC | 22 | 13 | (59%) | 9 | (41%) |
| 4 | DDA | 152 | 87 | (57%) | 65 | (43%) |
| 5 | Irrigation & Flood Control deptt | 57 | 43 | (75%) | 14 | (25%) |
| 6 | Delhi Jal Board | 216 | 151 | (70%) | 65 | (30%) |
| 7 | Delhi Trpt Dept | 53 | 53 | (100%) | 0 | (0%) |
| 8 | DPCC | 51 | 45 | (88%) | 6 | (12%) |
| 9 | EDMC | 149 | 28 | (19%) | 121 | (81%) |
| 10 | North DMC | 389 | 56 | (14%) | 333 | (86%) |
| 11 | NEW DELHI DMC | 3 | 0 | (0%) | 3 | (100%) |
| 12 | SDMC | 724 | 250 | (35%) | 474 | (65%) |
| 13 | Delhi Traffic Police | 220 | 172 | (78%) | 48 | (22%) |
| 14 | RO_Ghaziabad | 94 | 41 | (44%) | 53 | (56%) |
| 15 | MC_Ghaziabad | 172 | 61 | (35%) | 111 | (65%) |
| 16 | RO_GrNoida | 59 | 59 | (100%) | 0 | (0%) |
| 17 | Greater Noida Authority | 157 | 134 | (85%) | 23 | (15%) |
| 18 | RO_Noida | 107 | 88 | (82%) | 19 | (18%) |
| 19 | Noida Authority | 768 | 445 | (58%) | 323 | (42%) |
| 20 | GMDA | 63 | 22 | (35%) | 41 | (65%) |
| 21 | RO Faridabad | 33 | 8 | (24%) | 25 | (76%) |
| 22 | MC_Faridabad | 208 | 68 | (33%) | 140 | (67%) |
| 23 | Mun Corp Gurugram | 829 | 487 | (59%) | 342 | (41%) |
| 24 | HSPCBS Gurugram | 16 | 15 | (94%) | 1 | (6%) |
| 25 | HSPCBN Gurugram | 24 | 19 | (79%) | 5 | (21%) |
| 26 | Ballabhgarh | 5 | 4 | (80%) | 1 | (20%) |
| 27 | RSPCB | 12 | 0 | (0%) | 12 | (100%) |
| 28 | NHAI | 11 | 4 | (36%) | 7 | (64%) |
| | Total | 4789 | 2504 | (52%) | 2285 | (48%) |