

**Social Media Agency-wise Data (15th Oct 2021 - 29th Dec 2022) in Delhi-NCR**

S. No.	Agency	Total No. of Complaints Received	Total No. of Complaints Resolved(% Resolved)		Total No. of Complaints Not Resolved(% Not Resolved)	
1	PWD	186	141	(76%)	45	(24%)
2	DSIIDC	8	8	(100%)	0	(0%)
3	DMRC	22	13	(59%)	9	(41%)
4	DDA	152	87	(57%)	65	(43%)
5	Irrigation & Flood Control deptt	56	43	(77%)	13	(23%)
6	Delhi Jal Board	213	150	(70%)	63	(30%)
7	Delhi Trpt Dept	53	52	(98%)	1	(2%)
8	DPCC	51	45	(88%)	6	(12%)
9	EDMC	146	28	(19%)	118	(81%)
10	North DMC	386	56	(15%)	330	(85%)
11	NEW DELHI DMC	3	0	(0%)	3	(100%)
12	SDMC	718	250	(35%)	468	(65%)
13	Delhi Traffic Police	215	169	(79%)	46	(21%)
14	RO_Ghaziabad	94	41	(44%)	53	(56%)
15	MC_Ghaziabad	169	61	(36%)	108	(64%)
16	RO_GrNoida	59	59	(100%)	0	(0%)
17	Greater Noida Authority	157	134	(85%)	23	(15%)
18	RO_Noida	107	88	(82%)	19	(18%)
19	Noida Authority	736	443	(60%)	293	(40%)
20	GMDA	62	22	(35%)	40	(65%)
21	RO Faridabad	31	8	(26%)	23	(74%)
22	MC_Faridabad	208	68	(33%)	140	(67%)
23	Mun Corp Gurugram	822	485	(59%)	337	(41%)
24	HSPCBS Gurugram	16	15	(94%)	1	(6%)
25	HSPCBN Gurugram	24	19	(79%)	5	(21%)
26	Ballabhgarh	5	4	(80%)	1	(20%)
27	RSPCB	12	0	(0%)	12	(100%)
28	NHAI	10	4	(40%)	6	(60%)
	<b>Total</b>	<b>4721</b>	<b>2493</b>	<b>(53%)</b>	<b>2228</b>	<b>(47%)</b>