

Social Media Agency-wise Data (15th Oct 2021 - 27th Dec 2022) in Delhi-NCR

| S. No. | Agency | Total No. of Complaints Received | Total No. of Complaints Resolved(% Resolved) | | Total No. of Complaints Not Resolved(% Not Resolved) | |
|--------|----------------------------------|----------------------------------|--|--------------|--|--------------|
| | | | | | | |
| 1 | PWD | 186 | 140 | (75%) | 46 | (25%) |
| 2 | DSIIDC | 8 | 8 | (100%) | 0 | (0%) |
| 3 | DMRC | 22 | 13 | (59%) | 9 | (41%) |
| 4 | DDA | 151 | 87 | (58%) | 64 | (42%) |
| 5 | Irrigation & Flood Control deptt | 54 | 43 | (80%) | 11 | (20%) |
| 6 | Delhi Jal Board | 209 | 150 | (72%) | 59 | (28%) |
| 7 | Delhi Trpt Dept | 53 | 51 | (96%) | 2 | (4%) |
| 8 | DPCC | 51 | 45 | (88%) | 6 | (12%) |
| 9 | EDMC | 145 | 28 | (19%) | 117 | (81%) |
| 10 | North DMC | 380 | 56 | (15%) | 324 | (85%) |
| 11 | NEW DELHI DMC | 3 | 0 | (0%) | 3 | (100%) |
| 12 | SDMC | 715 | 250 | (35%) | 465 | (65%) |
| 13 | Delhi Traffic Police | 214 | 168 | (79%) | 46 | (21%) |
| 14 | RO_Ghaziabad | 94 | 41 | (44%) | 53 | (56%) |
| 15 | MC_Ghaziabad | 166 | 61 | (37%) | 105 | (63%) |
| 16 | RO_GrNoida | 59 | 59 | (100%) | 0 | (0%) |
| 17 | Greater Noida Authority | 157 | 134 | (85%) | 23 | (15%) |
| 18 | RO_Noida | 107 | 88 | (82%) | 19 | (18%) |
| 19 | Noida Authority | 724 | 440 | (61%) | 284 | (39%) |
| 20 | GMDA | 61 | 22 | (36%) | 39 | (64%) |
| 21 | RO Faridabad | 31 | 8 | (26%) | 23 | (74%) |
| 22 | MC_Faridabad | 207 | 68 | (33%) | 139 | (67%) |
| 23 | Mun Corp Gurugram | 817 | 476 | (58%) | 341 | (42%) |
| 24 | HSPCBS Gurugram | 16 | 15 | (94%) | 1 | (6%) |
| 25 | HSPCBN Gurugram | 23 | 19 | (83%) | 4 | (17%) |
| 26 | Ballabhgarh | 5 | 4 | (80%) | 1 | (20%) |
| 27 | RSPCB | 12 | 0 | (0%) | 12 | (100%) |
| 28 | NHAI | 9 | 4 | (44%) | 5 | (56%) |
| | Total | 4679 | 2478 | (53%) | 2201 | (47%) |